**Course Syllabus**

# Ativa™ App Administrator

Duration: 2 Days

**Pre-requisites:** each trainee should have his own account configured to access the system during the training.

| Module / Unit Title | Lab # |
|---|---|
| **1. System Overview** | |
| a) Introduction to Ativa™ App | |
| b) Ativa™ App system architecture | |
| c) Kubernetes introduction | |
| d) Rancher introduction | Quiz |
| **2. User Management** | |
| a) User and Organization Management | Lab 1 |
| b) Working in a multi-tenancy environment | |
| c) User Audit | Lab 2 |
| d) Modifying Solution Packages permissions | |
| e) Setting up Visible columns | Lab 3 |
| f) Email Management | Lab 4 |

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|---|---|
| **3. System Enrichment** | |
| a) MDM system enrichment overview | |
| b) Enriching Network elements | Lab 5 |
| c) Customizing Protocol Error Messages | Lab 6 |
| d) Customizing Filters and columns | |
| **4. Application Set up** | |
| a) Trace settings | Lab 7 |
| b) Ladder settings | Lab 8 |
| c) Troubleshooting perspectives | |
| d) Scheduling reports | Lab 9 |
| e) Normalization | |
| f) Understanding Correlation | |
| **5. System Monitoring** | |
| a) Monitoring overview | |
| b) Working with Grafana | Lab 10 |
| c) Monitoring system health – best practices | Lab 11 |
| d) Ativa™ App Logging | Lab 12 |
| **6. Working with Ativa™ App API** | |
| a) Understanding Ativa™ App API | |
| b) API authentication | |
| c) API requests – best practices | Lab 13 |
| d) Troubleshooting API requests | Lab 14 |