



**COURSE DESCRIPTION**

# Ativa™ App Administrator

Duration : 2 days

## Course overview

System administration is essential for the efficient and reliable performance of any application. This hands-on course is designed to give a first approach to system administrators on how to set up and maintain Ativa™ App. With knowledge about administration, user management and customizing the solution, administrators will build the foundation upon which end users can successfully and efficiently monitor the underlying network.

## Student Profile

This course is designed for future Ativa™ App administrators who will perform user management, auditing, and administration tasks for Ativa™ App environment.

## Prerequisites and Related Courses

None, although an understanding of mobile and/ or fixed network performance assurance would be beneficial. Although the Administrator course does not require to have attended the Ativa™ App user course nor the Ativa™ App Report Designer course, you may consider registering for them, to better understand end-users needs and to complete your level of expertise.

## System access

It is highly recommended each trainee has his own account configured to access the system during the training.

## Course format

This course can be delivered either in-class or remotely through video conference.

## Course Objectives

Upon completion of this course, students will be able to:

- Understand main features and architecture of the platform
- Understand main Kubernetes and Rancher concepts in the Ativa™ App environment
- Manage users and roles
- Work with the user audit capabilities
- Enrich stored data with Business value information (MDM System Enrichment)
- Configure various behavior and display options for the Frame viewer and ladder diagram
- Manage email addresses and distribution lists
- Customize email settings and content for scheduled reports
- Configure normalization
- Understand correlation
- Perform high-level monitoring of Ativa™ App system health through Grafana.
- Work with Ativa™ App API

## Course Registration

To register for this course, please contact us via e-mail at: [training@infovista.com](mailto:training@infovista.com).