



ANY MODIFICATIONS TO THE BELOW PRODUCT SPECIFIC TERMS  
 REQUIRE PRIOR WRITTEN APPROVAL FROM THE PRICE COMMITTEE

Software	Specific License Usage Right
VistaInsight® Solutions, Knowledge Packs, Application Optimization Manager, External Data Integration Modules, Unified Communication Assurance Solution	Each License shall be used for a single line of business or service of Licensee in conjunction with the VistaFoundation® that is limited to a number of devices and users by respective category.
VistaLink® for Alcatel-Lucent 5620 SAM	Each License may be installed and used on up to two (2) computers. Each License may be used and accessed by the number of users acquired by respective category for the number of devices acquired by respective category.
InfoVista® Server, VistaDiscovery®, VistaMart®, VistaMart® with DB, VistaPortal®, VistaCockpit®, Availability Module for VistaLink for 5620 SAM, VistaConnectors, Vista360	Each License may be installed and used on a single computer. Each License may function only once at any given time and be used and accessed by the number of users acquired by respective category for the number of devices acquired by respective category. Certain devices may require the purchase of Vista Plug-ins or third party agent technology for the polling of certain network and/or server data.
VistaFoundation®- Fail-Over	Each License may be used and accessed by the number of users by respective category acquired to access the VistaFoundation Software for the number of devices acquired by respective category, and only during those periods in which the VistaFoundation®Software has failed to function.
Named User	The unique registered and authorized named individual, IP address or the like, having full access to, and use of the Software. This user type is generally for a Licensee employee or subcontractor who administers the software and/or is authorized to create or modify configuration parameters of the software components (VistaPortal pages, Vista 360...)
Restricted User	The unique registered and authorized named individual, IP address or the like, having read only capabilities of the Software. This user type is generally for a Licensee employee or subcontractor who only access solution to view dashboards, VistaViews reports using VistaPortal or Vista360
Large Enterprise Customer Named User	The unique registered and authorized named party (including all of its employees), employing or subcontracting with more than 200 individuals, under a written service agreement having read only capabilities of the software, including potentially live chart and fully customized reporting. This user type applies only to Service Providers as follows : 1 Company being a Service Provider's customer = 1 Large Enterprise Customer Named User
SMB Customer Named User	The unique registered and authorized named party (including all of its employees), employing or subcontracting with no more than 200 individuals, under a written service agreement having read only capabilities of the software with fully standardized reporting (defined as all customers in the category using the same report definition), excluding live chart and customized reporting
Very Small SP Network Device	A cable or DSL modem, gateway, router or similar equipment located at a residential subscriber physical address and enables residential subscribers to access voice, video and/or internet services of Licensee.
Small SP Network Device	Includes the following device types : 1) Network device located at a third-party (customer) location and limited to two (2) WAN interfaces, including LAN switches, LAN hubs, probes, Customer Edge (CE) or Customer Premise Equipment (CPE), router, broadband modem, network access server or alike 2) Cell site access router connected to one cell tower 3) Macro Radio Access Network (RAN) device that communicates directly with mobile handsets using an air interface protocol. Includes Base Transceiver Stations (BTS) and Node-Bs. Each license of this device category includes the right to report on the logical cells that may constitute the radio site supported by this device 4) GPON (Gigabit Passive Optical Network) equipment such as a Multi-Dwelling Unit (MDU) connected to one single cell site or building, an Optical Network Terminal (ONT), or an Optical Network Unit (ONU) Excludes Extra Large NGN, Very Large NGN, Large SP and Medium Network Devices, servers and workstations
Medium SP Network Device	Includes the following device types : 1) Network device such as routers, switches, hubs, network access servers and probes which is part of the access or the aggregation network. May also be SAN switches or data center switches with an aggregated switching capacity equal or lower than 320 Gbps. 2) Cell site access router connected to more than one cell tower and cell site aggregation router 3) Aggregation device such as an IP, ATM or Frame Relay DSLAM, or a CMTS device connecting residential subscribers for voice, video and/or broadband internet services 4) Network appliance that functions as a Load Balancer, a Firewall or alike 5) Storage Area Network (SAN) switch 6) GPON (Gigabit Passive Optical Network) equipment such as a Multi-Dwelling Unit (MDU) network device connected to more than one cell sites or buildings, or an Optical Line Termination (OLT) Excludes Extra Large NGN, Very Large NGN and Large Service Provider Network Devices, servers and workstations
Large SP Network Device	Includes the following device types : 1) Carrier-grade switching or routing system with a total switching capacity equal or lower than 320 Gbps which is part of the IP/MPLS or Carrier Ethernet core network 2) BRAS (Broadband Remote Access Server) 3) Content Services Gateway 4) Data center switch and SAN switch with an aggregated switching capacity greater than 320 Gbps 5) Radio Network Controller (RNC) and Base Station Controller (BSC) 6) Core device in the Mobile Service Provider's Voice (CS) Core network that supports the establishment and switching of mobile voice calls. Devices include Mobile Switching Center (MSC or MSC Servers), Home Location Registers (HLRs), Mobile Soft Switches (MSS) and Mobile Media Gateways (MGWs)
Very Large NGN Device	Carrier-grade routing system with a total switching capacity greater than 320 Gbps and equal or lower than 1,2 Tbps which are part of the IP/MPLS or Carrier Ethernet core network.
Extra Large NGN Device	Carrier-grade routing system with a total switching capacity greater than 1,2 Tbps which are part of the IP/MPLS or Carrier Ethernet core network, SGSN (Serving GPRS Support Node) and GGSN (Gateway GPRS Support Node).
Unified Communications IP Phone	Device used to make a Voice Over IP call. Devices shall be acquired depending on the type of solution, configuration option or knowledge pack acquired.
LAN Enterprise Network Device	Network device such as LAN switches or hubs, with the exception of servers and workstations, which is part of the local area network infrastructure.
Standard Enterprise Network Device	Network device, with the exception of servers and workstations, which is part of the network infrastructure with a total switching capacity equal or lower than 320 Gbps or a Network appliances.
Large Enterprise Network Device	Network device, which is part of the network infrastructure with a total switching capacity greater than 320 Gbps:
WAN Optimization Device for Branches	WAN optimization network device that can be in appliance mode or a plug-in module in a branch router e.g. Cisco WAE/WAVE edge device.
WAN Optimization Device for Datacenters	WAN optimization network device that can be in appliance mode or a plug-in module in a data center router e.g. Cisco WAE/WAVE core device.
Server Device	Any individual physical host, including Cisco's Unified Computing System (UCS) blade, and any virtual machine including but not limited to VMware VM, Sun Solaris Zone-Container, IBM LPAR, or HP VPAR running on a physical host.
Storage Device	Any unit of non-volatile data storage that is connected directly or indirectly to a physical host or virtual machine
Vista Plug-in®	Each License may be installed once and used on a single computer for the type purchased.



ANY MODIFICATIONS TO THE BELOW PRODUCT SPECIFIC TERMS  
 REQUIRE PRIOR WRITTEN APPROVAL FROM THE PRICE COMMITTEE

Software	Specific License Usage Right
5View™ Service Data Manager for Service Provider	Each License may be used on one single server. Each licence supports an unlimited number of Customers.
5View™ Service Data Manager for Enterprise	Each License may be used on one single server. Each license is for corporate internal use only.
5View™ SDM Configuration Options	Each configuration option is dedicated to a single 5View Service Data Manager license, and may be used up to the number of required respective appliances, devices, or instances acquired for each of them.
RAM (Reporting and Analysis Manager)	This configuration option is dedicated to a single 5View Service Data Manager license. It manages a given number of RAM devices.
SAP instance	A single Service Access Point (SAP) instance which is an identifying label for network endpoints used in Open Systems Interconnection (OSI) networking
NAM Data source device	Data sources from Cisco NAM appliances, NAM blades or Cisco Netflow data sources.
WAAS data source device	Core or Edge Cisco Wide Area Application Engine (WAE) or Cisco Wide Area Virtualization Engine (WAVE)
5View™ Netflow Appliance, 5View™ Netflow SP Appliance	Each appliance may be used up to number of Netflow records per seconde acquired by respective category. The software may only be used on the delivered appliance or a single computer if appliance is not provided with software.
5View™ Application Appliance, 5View™ TeraCap Appliance	Each appliance may be used up to number of IP Communications acquired by respective category. Number of IP Communications shall mean the number of communications at any point in time between different pairs of IP addresses (source and destination). The software may only be used on the delivered appliance or a single computer if appliance is not provided with software.
5View™ Mobile IP Appliance	Each appliance may be used up to number of PDP Contexts acquired by respective category. Number of PDP Contexts shall mean the maximum number of simultaneous PDP Contexts. The software may only be used on the delivered appliance.
5View™ IP Services Appliance	Each appliance may be used up to the number of devices or operations acquired by respective category. Number of devices shall mean the number of SNMP or non-SNMP based devices, which are a part of the IT infrastructure. Example: router, switch or server. Number of operations shall mean the number of scheduled Cisco SLA end to end tests. The software may only be used on the delivered appliance.
5View™ IP Alarm Appliance	Each appliance may be used up to the number of devices by respective category. Number of devices shall mean the number of IP devices, whose availability is being monitored by ICMP ping requests. The software may only be used on the delivered appliance or a single computer if appliance is not provided with software.
5View™ Web Appliance	Each appliance may be used up to number of hits acquired by respective category. Number of hits shall mean the number of hits per minute to web pages. The software may only be used on the delivered appliance or a single computer if appliance is not provided with software.
5View™ VoIP Appliance	Each appliance may be used up to number of calls acquired by respective category. Number of calls shall mean the number of simultaneous VoIP (Voice-Over-IP) calls. The software may only be used on the delivered appliance or a single computer if appliance is not provided with software.
5View™ eBanking Appliance	Each appliance may be used up to number of payment transactions acquired. The software may only be used on the delivered appliance.
5View™ Mediation Server	Each License may be installed and used on a single server. Each License may function only once at any given time and accessed by the number of users acquired and type of appliances acquired by respective category. 5View Mediation requires the purchase of at least one 5View Mediation Open Client license.
5View™ Mediation Open Client	Each License may be installed and used on several computers, up to the number of users acquired. Each License may function only once at any given time. A user represents the unique registered and authorized named individual, IP address or the like, having full access to, and use of the Software.
5View™ Mediation Connector	Each License may be installed and used on a single server. Each License may function only once at any given time and be used for the number of appliances by respective category, the Number of IP communications, Events, Records and the granularity acquired. Number of Records shall mean the number of entries or line items that are contained in a database.
5View™ Portal	Each License may be installed and used on a single server. Each License may function only once at any given time.
5View™ Mediation Viewer	Each License may be installed and used on a single computer. Each License may function only once at any given time and used by one user.