

Course Description



VistaInsight® for Networks 3.1 User

Duration: 3 days

VistaInsight for Networks (VIN) 3.1 User is the Service-Centric Performance Management software solution from InfoVista®. It provides out-of-the-box, business-relevant insight into real-time, historical and future network service performance to assure performance and service levels in the largest corporate networks.

The VistaInsight for Networks (VIN) 3.1 user course focuses on the use of a fully installed standard VIN solution. Students will be introduced to the general principles of using VistaPortal®, and will learn which problem areas are addressed by VIN. Using practical examples (use cases) students will be introduced to the available reports and the Key Performance Indicators (KPIs) displayed within these reports. In this course, learn how to interpret the various KPIs and use them to accomplish operating, capacity planning and SLM tasks (KPIs will be explained at an informal level). Students will learn how to log on to, navigate within, and use the features of the VistaPortal® user interface (e.g. Exceptions and Dashboards, Drill Downs, Live Charts, Time Navigation, Instance Navigator, Search Function, etc.).

Included in this version of the course are the two knowledge packs: Mobile Networks and DSL Broadband which are brand new additions to the VIN 3.1 Solution. The total duration of this course may be reduced, for on-site trainings only, to make a 2-day course focusing on customer implementations (and not looking at unused reports).

Student Profile

This course is designed for all technical and non-technical audiences.

Prerequisites and Related Courses

There are no prerequisite courses. It is recommended that students have a general working knowledge of IT terminology and use of Windows applications.

Course Objectives

After completing this course, you will be able to:

- Understand the purpose and high level architecture of VistaInsight for Networks
- Logon and navigate efficiently through the reports and pages of VIN
- Interpret the technical and SLM KPIs
- “Troubleshoot” apparent user problems
- Use VIN’s dynamic navigation tools (Object Navigator, Dynamic Filters, Instant Reports, Exceptions dashboard).

Course Registration

To register for this course:

1. Select Services/Training/Schedule & Registration from www.infovista.com
2. Select the region for the desired course
3. Select the desired course and date
4. Click on ‘Register for this Course’
5. Complete the Training Registration Form and click ‘Submit’.