

Course Description



VistaFoundation® CI 4.0 Operation and Troubleshooting

Duration: 4 days

VistaFoundation Centralized Inventory (VF-CI) is the adaptive technology platform from InfoVista® for service-centric IT performance reporting. This course teaches new and experienced users how to operate and maintain a VF-CI solution, using partly the VistaInsight® for Networks (VIN) and the VistaInsight® for Servers (VIS) solutions, as a case study.

This course is designed as a hands-on intensive training. Starting with a pre-installed platform, the course leads the student through all phases of provisioning, troubleshooting, adapting the Portal to client users, and system audit, in order to maintain a healthy system.

While the course uses the VIS and VIN solutions as its theme, the knowledge acquired here is equally applicable to all VF-CI solutions. This course is based on the 4.0 product version of the VistaFoundation components.

Student Profile

This course is designed for all technical audiences particularly the operations personnel who will need this course in order to run a VistaFoundation CI solution on a day to day basis. The course is a pre-requisite for the 'VistaFoundation CI 4.0 Customization' course.

Prerequisites and Related Courses

Prerequisite to this course is the 'VistaFoundation CI 4.0 Deployment' course.

Course Objectives

After completing this course, students will be able to:

- Operate the various components of the Foundation (login to the Portal, navigate the web pages, discover the network, provision the IV servers, drill down to the source data)
- Provision the system, understand how the different components work, in order to troubleshoot for missing data
- Personalize the system for new customers, including the regulation of the flow of generated alarms
- Perform system audit in order to maintain a healthy system.

By applying the skills and concepts taught in this course, you will be able to successfully maintain a VistaFoundation CI deployment and understand the deeper functioning of a VF-CI solution.

Course Registration

To register for this course:

1. Select Services/Training/Schedule & Registration from www.fovista.com
2. Select the region for the desired course
3. Select the desired course and date
4. Click on 'Register for this Course'
5. Complete the Training Registration Form and click 'Submit'.